

20 May 2021

TRANSMITTED VIA ELECTRONIC MAIL AND FACSIMILE

RE: NOTICE OF TERMINATION OF REGISTRAR ACCREDITATION AGREEMENT

[REDACTED]

Pheenix, Inc. (IANA #888)

Email: [REDACTED]

Fax: [REDACTED]

Dear [REDACTED]:

Please be advised that as of 20 May 2021, Pheenix, Inc.'s ("Pheenix" or "Registrar") 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 24 January 2020 ("RAA") is terminated pursuant to Section 5.5.4 of the RAA. The termination shall become effective 4 June 2021, 15 calendar days from the date of this Termination Notice pursuant to the terms of the RAA.

The termination is due to Pheenix's failure to timely cure the breaches by 14 May 2021 as set forth in ICANN's notice of breach of RAA dated 23 April 2021. As of 20 May 2021, the following breaches remain:

1. Pheenix's failure to make registration data and records available upon request by ICANN, as required by Section 3.4.3 of the RAA;
2. Pheenix's failure to provide domain name data in the specified response format, as required by Section 1.4 of the Registration Data Directory Service (Whois) Specification of the RAA ("Whois Specification"); and
3. Pheenix's failure to timely pay past due accreditation fees, as required by Section 3.9 of the RAA.

Additionally, Pheenix has failed to:

1. Provide an interactive webpage providing free public query-based access to up-to-date data concerning all active registered names sponsored by Pheenix for each top-level domain ("TLD") in which it is accredited. Specifically, for domain names registered under thick TLDs.
2. Provide ICANN with evidence of having implemented a Registration Data Access Protocol ("RDAP") service, including Pheenix's RDAP Base URL.

3. Provide ICANN with the corrective and preventative action(s) that Pheenix will take, with implementation date(s), to ensure:
 - a. Pheenix's contact information with ICANN is up to date;
 - b. Timely and complete responses to (1) Registered Name Holders' transfer and renewal requests and (2) ICANN Contractual Compliance matters; and
 - c. Timely payment of ICANN fees.

Please see the chronologies below for additional details.

Domain Name Transition Process

To ensure that Registered Name Holders can manage their domain name registrations with a qualified ICANN-accredited registrar, ICANN will commence the domain name transition process as explained below.

ICANN Logo License

Pheenix is further advised that the logo license granted in the Logo License Specification to the RAA is revoked as of 4 June 2021. Please remove all ICANN trademarks, name, and logo from Pheenix's website and business materials that have been licensed to Pheenix under the terms of that Specification by 4 June 2021.

Domain Name Transition Process

To protect domain name registrants, ICANN will follow the [De-Accredited Registrar Transition Procedure](#) to commence the domain name transition process and will solicit bids for a qualified ICANN-accredited registrar to manage the domain names currently managed by Pheenix.

ICANN reserves all of its rights under the RAA. Please note the rights and obligations required to continue in effect after the expiration of the RAA, including but not limited to: Sections 3.4 Retention of Registered Name Holder and Registration Data; 3.9 Accreditation Fees; 5.8 Resolution of Disputes Under this Agreement; and 5.9 Limitations on Monetary Remedies for Violations of this Agreement.

Pheenix has current and past due accreditation fees. Please immediately submit payment to ICANN Accounting. Additionally, Pheenix will be invoiced for the remainder of the yearly accreditation fees owed to ICANN through 23 January 2022, and any variable fees corresponding to transactions reported through the termination effective date. All these fees are required to be paid to ICANN pursuant to Section 3.9 of the RAA.

If you have questions or require assistance, please contact Leticia Castillo at [REDACTED].

Sincerely,

[SIGNATURE REDACTED]

Jamie Hedlund
Senior Vice President, Contractual Compliance and Consumer Safeguards
Managing Director, Washington, DC Office

Cc: John O. Jeffrey, General Counsel and Secretary

CHRONOLOGIES OF COMPLIANCE NOTICES IN THE 23 APRIL 2021 BREACH NOTICE THAT REMAINS UNCURED

In the 1st, 2nd, 3rd and follow-up compliance inquiries and notices detailed in the corresponding chronologies below, ICANN notified Pheenix of the violations associated with the case, including the affected domain names and the relevant ICANN policies and agreements. Each communication requested the evidence, information and actions needed from Pheenix to become compliant. All inquiries/notices subsequent to each 1st inquiry/notice constituted an additional attempt by ICANN to obtain evidence of compliance from the Registrar. All telephone call details below described further attempts from ICANN to communicate to the Registrar the details of the cases and to make an ICANN Contractual Compliance staff member available to address any questions in order to assist Pheenix in becoming compliant and assist the relevant Registered Name Holders. All these attempts were unsuccessful.

Chronology (Case #01017212):

Date of Notice	Deadline for Response	Details
12-Mar-2021	19-Mar-2021	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
29-Mar-2021	5-Apr-2021	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
7-Apr-2021	14-Apr-2021	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
12-Apr-2021	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Compliance and Primary Contact at mobile number [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
22-Apr-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
23-Apr-2021	14-May-2021	ICANN issued Notice of Breach to Registrar. No response received from Registrar.
23-Apr-2021	N/A	ICANN sent Notice of Breach via fax to [REDACTED]. Fax successful.
5-May-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
7-May-2021	14-May-2021	ICANN sent reminder notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-May-2021	N/A	Delivery services company informed ICANN that the package containing the Notice of Breach was returned due to recipient moved.

Date of Notice	Deadline for Response	Details
20-May-2021	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.

Chronology (Case #00998877):

Date of Notice	Deadline for Response	Details
7-Jan-2021	14-Jan-2021	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
21-Jan-2021	28-Jan-2021	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
29-Jan-2021	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Compliance and Primary Contact at mobile number [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
9-Feb-2021	16-Feb-2021	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
9-Feb-2021	N/A	ICANN sent 3rd compliance notice via fax to [REDACTED]. Fax successful.
23-Feb-2021	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Compliance and Primary Contact at mobile number [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
22-Apr-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
23-Apr-2021	14-May-2021	ICANN issued Notice of Breach to Registrar. No response received from Registrar.
23-Apr-2021	N/A	ICANN sent Notice of Breach via fax to [REDACTED]. Fax successful.
5-May-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
7-May-2021	14-May-2021	ICANN sent reminder notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-May-2021	N/A	Delivery services company informed ICANN that the package containing the Notice of Breach was returned due to recipient moved.
20-May-2021	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.

Chronology (Case #00998805):

Date of Notice	Deadline for Response	Details
6-Jan-2021	13-Jan-2021	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
15-Jan-2021	22-Jan-2021	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
29-Jan-2021	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Compliance and Primary Contact at mobile number [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
9-Feb-2021	16-Feb-2021	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
9-Feb-2021	N/A	ICANN sent 3rd compliance notice via fax to [REDACTED]. Fax successful.
23-Feb-2021	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Compliance and Primary Contact at mobile number [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
22-Apr-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
23-Apr-2021	14-May-2021	ICANN issued Notice of Breach to Registrar. No response received from Registrar.
23-Apr-2021	N/A	ICANN sent Notice of Breach via fax to [REDACTED]. Fax successful.
5-May-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
7-May-2021	14-May-2021	ICANN sent reminder notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-May-2021	N/A	Delivery services company informed ICANN that the package containing the Notice of Breach was returned due to recipient moved.
20-May-2021	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.

Chronology (Case #00999175):

Date of Notice	Deadline for Response	Details
7-Jan-2021	14-Jan-2021	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
21-Jan-2021	28-Jan-2021	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
29-Jan-2021	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
9-Feb-2021	16-Feb-2021	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
9-Feb-2021	N/A	ICANN sent 3rd compliance notice via fax to [REDACTED]. Fax successful.
23-Feb-2021	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
22-Apr-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
23-Apr-2021	14-May-2021	ICANN issued Notice of Breach to Registrar. No response received from Registrar.
23-Apr-2021	N/A	ICANN sent Notice of Breach via fax to [REDACTED]. Fax successful.
5-May-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
7-May-2021	14-May-2021	ICANN sent reminder notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-May-2021	N/A	Delivery services company informed ICANN that the package containing the Notice of Breach was returned due to recipient moved.
20-May-2021	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.

Chronology (ticket #JIX-586-23222):

Date of Notice	Deadline for Response	Details
7-Feb-2020	14-Feb-2020	ICANN sent 1st compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
10-Mar-2020	17-Mar-2020	ICANN sent 2nd compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
13-Mar-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
18-Mar-2020	25-Mar-2020	ICANN sent 3rd compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
18-Mar-2020	N/A	ICANN sent 3rd compliance inquiry via fax to [REDACTED]. Fax unsuccessful.
18-Mar-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
27-Mar-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
3-Apr-2020	10-Apr-2020	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-Apr-2020	21-Apr-2020	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
15-Apr-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
28-Apr-2020	5-May-2020	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
28-Apr-2020	N/A	ICANN sent 3rd compliance notice via fax to [REDACTED]. Fax unsuccessful.

Date of Notice	Deadline for Response	Details
28-Apr-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
6-May-2020	13-May-2020	ICANN sent Escalated compliance notice via email to [EMAIL REDACTED].
6-May-2020	N/A	ICANN sent Escalated compliance notice via fax to [REDACTED]. Fax unsuccessful.
7-May-2020	N/A	Email from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
7-May-2020	13-May-2020	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
8-May-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
18-May-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
9-Jun-2020	12-Jun-2020	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
22-Apr-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
23-Apr-2021	14-May-2021	ICANN issued Notice of Breach to Registrar. No response received from Registrar.
23-Apr-2021	N/A	ICANN sent Notice of Breach via fax to [REDACTED]. Fax successful.
5-May-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
7-May-2021	14-May-2021	ICANN sent reminder notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-May-2021	N/A	Delivery services company informed ICANN that the package containing the Notice of Breach was returned due to recipient moved.
20-May-2021	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.

Chronology (ticket #CQP-604-75311)

Date of Notice	Deadline for Response	Details
16-Jul-2020	23-Jul-2020	ICANN sent 1st compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
11-Aug-2020	18-Aug-2020	ICANN sent 2nd compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
14-Aug-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
19-Aug-2020	26-Aug-2020	ICANN sent 3rd compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
19-Aug-2020	N/A	ICANN sent 3rd compliance inquiry via fax to [REDACTED]. Fax unsuccessful.
24-Aug-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
27-Aug-2020	3-Sep-2020	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
10-Sep-2020	17-Sep-2020	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-Sep-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
18-Sep-2020	25-Sep-2020	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
18-Sep-2020	N/A	ICANN sent 3rd compliance notice via fax to [REDACTED]. Fax unsuccessful.
25-Sep-2020	N/A	ICANN called Primary Contact at [TELEPHONE NUMBER]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE NUMBER] and left voicemail with complaint details.
22-Apr-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
23-Apr-2021	14-May-2021	ICANN issued Notice of Breach to Registrar. No response received from Registrar.
23-Apr-2021	N/A	ICANN sent Notice of Breach via fax to [REDACTED]. Fax successful.

Date of Notice	Deadline for Response	Details
5-May-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
7-May-2021	14-May-2021	ICANN sent reminder notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-May-2021	N/A	Delivery services company informed ICANN that the package containing the Notice of Breach was returned due to recipient moved.
20-May-2021	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.

Chronology (ticket #VAA-261-75781):

Date of Notice	Deadline for Response	Details
18-Aug-2020	25-Aug-2020	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
9-Sep-2020	16-Sep-2020	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-Sep-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
18-Sep-2020	25-Sep-2020	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
18-Sep-2020	N/A	ICANN sent 3rd compliance notice via fax to [REDACTED]. Fax unsuccessful.
25-Sep-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
22-Apr-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
23-Apr-2021	14-May-2021	ICANN issued Notice of Breach to Registrar. No response received from Registrar.
23-Apr-2021	N/A	ICANN sent Notice of Breach via fax to [REDACTED]. Fax successful.
5-May-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.

Date of Notice	Deadline for Response	Details
7-May-2021	14-May-2021	ICANN sent reminder notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-May-2021	N/A	Delivery services company informed ICANN that the package containing the Notice of Breach was returned due to recipient moved.
20-May-2021	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.

Chronology (ticket #SXO-204-85664):

Date of Notice	Deadline for Response	Details
16-Oct-2019	23-Oct-2019	ICANN sent 1st compliance inquiry via email to [EMAIL REDACTED].
23-Oct-2019	N/A	Email from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
31-Oct-2019	N/A	ICANN confirmed receipt of Registrar's response via email to [EMAIL REDACTED].
11-Nov-2019	23-Nov-2019	ICANN sent follow-up compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
26-Nov-2019	3-Dec-2019	ICANN sent follow-up compliance inquiry via email to [EMAIL REDACTED].
1-Dec-2019	N/A	Email from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
9-Dec-2019	N/A	ICANN confirmed receipt of Registrar's response via email to [EMAIL REDACTED].
20-Dec-2019	13-Jan-2020	ICANN sent follow-up compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
16-Jan-2020	23-Jan-2020	ICANN sent follow-up compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
16-Jan-2020	N/A	ICANN called Primary Contact at [TELEPHONE NUMBER]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE NUMBER] and left voicemail with complaint details.
30-Jan-2020	N/A	ICANN called Primary Contact at [TELEPHONE NUMBER] answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE NUMBER] and left voicemail with complaint details.
31-Jan-2020	7-Feb-2020	ICANN sent 2nd compliance inquiry via email to [EMAIL REDACTED].

Date of Notice	Deadline for Response	Details
31-Jan-2020	7-Feb-2020	ICANN re-sent 2nd compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
4-Feb-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
12-Feb-2020	19-Feb-2020	ICANN sent 3rd compliance inquiry via email to [EMAIL REDACTED].
12-Feb-2020	N/A	ICANN sent 3rd compliance inquiry via fax to [REDACTED]. Fax successful.
12-Feb-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
24-Feb-2020	N/A	Email from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
4-Mar-2020	N/A	ICANN confirmed receipt of Registrar's response via email to [EMAIL REDACTED].
10-Mar-2020	17-Mar-2020	ICANN sent follow-up compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
13-Mar-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
18-Mar-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
31-Mar-2020	7-Apr-2020	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
15-Apr-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
21-Apr-2020	28-Apr-2020	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.

Date of Notice	Deadline for Response	Details
28-Apr-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
5-May-2020	12-May-2020	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
5-May-2020	N/A	ICANN sent 3rd compliance notice via fax to [REDACTED]. Fax unsuccessful.
8-May-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
18-May-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
9-Jun-2020	12-Jun-2020	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
22-Apr-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
23-Apr-2021	14-May-2021	ICANN issued Notice of Breach to Registrar. No response received from Registrar.
23-Apr-2021	N/A	ICANN sent Notice of Breach via fax to [REDACTED]. Fax successful.
5-May-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
7-May-2021	14-May-2021	ICANN sent reminder notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-May-2021	N/A	Delivery services company informed ICANN that the package containing the Notice of Breach was returned due to recipient moved.
20-May-2021	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.

Chronology (ticket #CMV-530-14724):

Date of Notice	Deadline for Response	Details
1-Sep-2020	8-Sep-2020	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
10-Sep-2020	17-Sep-2020	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-Sep-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
21-Sep-2020	28-Sep-2020	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
22-Sep-2020	N/A	ICANN sent 3rd compliance notice via fax to [REDACTED]. Fax unsuccessful.
25-Sep-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
22-Apr-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
23-Apr-2021	14-May-2021	ICANN issued Notice of Breach to Registrar. No response received from Registrar.
23-Apr-2021	N/A	ICANN sent Notice of Breach via fax to [REDACTED]. Fax successful.
5-May-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
7-May-2021	14-May-2021	ICANN sent reminder notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-May-2021	N/A	Delivery services company informed ICANN that the package containing the Notice of Breach was returned due to recipient moved.
20-May-2021	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.

Chronology (ticket #DOT-003-72502):

Date of Notice	Deadline for Response	Details
4-Jun-2020	11-Jun-2020	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
9-Jun-2020	11-Jun-2020	ICANN sent follow-up notice via email to [EMAIL REDACTED]. No response received from Registrar.
24-Sep-2020	1-Oct-2020	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
25-Sep-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
2-Oct-2020	9-Oct-2020	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
2-Oct-2020	N/A	ICANN sent 3rd compliance notice via fax to [REDACTED]. Fax unsuccessful.
2-Oct-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
22-Apr-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
23-Apr-2021	14-May-2021	ICANN issued Notice of Breach to Registrar. No response received from Registrar.
23-Apr-2021	N/A	ICANN sent Notice of Breach via fax to [REDACTED] Fax successful.
5-May-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
7-May-2021	14-May-2021	ICANN sent reminder notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-May-2021	N/A	Delivery services company informed ICANN that the package containing the Notice of Breach was returned due to recipient moved.
20-May-2021	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.

Chronology (ticket #RJF-850-22030):

Date of Notice	Deadline for Response	Details
6-Mar-2020	13-Mar-2020	ICANN sent 1st compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
16-Mar-2020	23-Mar-2020	ICANN sent 2nd compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
18-Mar-2020	25-Mar-2020	ICANN re-sent 2nd compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
18-Mar-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
26-Mar-2020	2-Apr-2020	ICANN sent 3rd compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
26-Mar-2020	N/A	ICANN sent 3rd compliance inquiry via fax to [REDACTED]. Fax unsuccessful.
27-Mar-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
6-Apr-2020	13-Apr-2020	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
9-Apr-2020	16-Apr-2020	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED].
9-Apr-2020	16-Apr-2020	ICANN re-sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
15-Apr-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
25-Apr-2020	1-May-2020	ICANN re-sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
28-Apr-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
6-May-2020	13-May-2020	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED].

Date of Notice	Deadline for Response	Details
6-May-2020	13-May-2020	ICANN re-sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
6-May-2020	N/A	ICANN sent 3rd compliance notice via fax to [REDACTED]. Fax unsuccessful.
8-May-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
15-May-2020	22-May-2020	ICANN sent Escalated compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
15-May-2020	N/A	ICANN sent Escalated compliance notice via fax to [REDACTED]. Fax unsuccessful.
18-May-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
9-Jun-2020	12-Jun-2020	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
22-Apr-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
23-Apr-2021	14-May-2021	ICANN issued Notice of Breach to Registrar. No response received from Registrar.
23-Apr-2021	N/A	ICANN sent Notice of Breach via fax to [REDACTED]. Fax successful.
5-May-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
7-May-2021	14-May-2021	ICANN sent reminder notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-May-2021	N/A	Delivery services company informed ICANN that the package containing the Notice of Breach was returned due to recipient moved.
20-May-2021	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.

Chronology (ticket #ODM-353-12430):

Date of Notice	Deadline for Response	Details
11-May-2020	18-May-2020	ICANN sent 1st compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.

Date of Notice	Deadline for Response	Details
21-May-2020	28-May-2020	ICANN sent 2nd compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
28-May-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. Unable to reach Primary Contact. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
2-Jun-2020	9-Jun-2020	ICANN sent 3rd compliance inquiry via email to [EMAIL REDACTED].
2-Jun-2020	N/A	ICANN sent 3rd compliance inquiry via fax to [REDACTED]. Fax successful.
5-Jun-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. Unable to reach Primary Contact. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
9-Jun-2020	N/A	Email from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
9-Jun-2020	12-Jun-2020	ICANN sent follow-up compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
14-Aug-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
24-Aug-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
30-Sep-2020	7-Oct-2020	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
13-Oct-2020	20-Oct-2020	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
23-Oct-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
13-Jan-2021	20-Jan-2021	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
13-Jan-2021	N/A	ICANN sent 3rd compliance notice via fax to [REDACTED]. Fax unsuccessful.

Date of Notice	Deadline for Response	Details
4-Feb-2021	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
22-Apr-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
23-Apr-2021	14-May-2021	ICANN issued Notice of Breach to Registrar. No response received from Registrar.
23-Apr-2021	N/A	ICANN sent Notice of Breach via fax to [REDACTED]. Fax successful.
5-May-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
7-May-2021	14-May-2021	ICANN sent reminder notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-May-2021	N/A	Delivery services company informed ICANN that the package containing the Notice of Breach was returned due to recipient moved.
20-May-2021	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.